

HOSPITALITY HOTLINE

August 2026



Susan Jones
CEO



Kaylee Lathroum
Director of Sales & Marketing

What's in this issue?

- Miles of Smiles Winners – pg. 2
- All Access w/ Andy Garcia – pg. 3
- Dine, Stay, Play Program – pg. 3
- Sponsorship Opportunities – pg. 4
 - OCMDHA Nibble & Network
 - Ballet on the Beach
 - Walk for Recovery
- FREE Fire Safety Trainings – pg. 5
- Exchange Day – pg. 5

Dates For Your Calendar

Marlin Fest

August 3rd to 8th – 11am to 9pm
On the beach at the Inlet

10th Annual MTC Summer Soiree

August 12th – 5pm to 7pm
Holiday Inn Ocean City – 66th St.
FREE to anyone – [Register here](#)

Hospitality Huddle

October 13th

Learning Lobby

October 27th

Ocean City Spring Trade Expo

March 7th & 8th
oceancitytradeexpo.com

Member Message

From CEO, Susan L. Jones

As we move into August, we're excited to continue celebrating the people who make hospitality shine every day. Be sure to check out last month's winners of **Miles of Smiles Smile Spotlight** on page 2. We value the importance of employees who go above and beyond to create exceptional experiences for visitors and a spirit of hospitality with their co-workers.

Stay tuned for our new **Heart of Hospitality Awards Celebration** slated for January 14th more details forthcoming! Looking ahead, we're planning our *Hospitality Huddle* and *Learning Lobby* series and would love your ideas for future topics. Be sure to save the date for our first Hospitality Huddle on October 13. More details will be coming soon! Enjoy the rest of summer!! 😊



Featured Partners



Leading high-performance commercial coatings contractor specializing in seamless resinous (epoxy, polyaspartic, MMA, urethane) polished/stained concrete, & commercial painting service – serving the mid-Atlantic.



GoGlass is the premier source for commercial, residential, and auto glass repair and replacement in Berlin and Ocean City, MD.



Member Directory

Hospitality Highlights

Whats new in the industry?

WARM WELCOMES & CELEBRATIONS

Congratulations to **Earl Conley, Bank of Ocean City**, on his appointment by the State of Maryland as a Consumer Member of the Maryland State Amusement Ride Safety Advisory Board. **Caroline Krauss, Becker Morgan Group**, recently earned her Professional Engineer (PE) license in Maryland after successfully passing the Principles and Practice of Engineering (PE) exam – way to go, Caroline! We're excited to welcome **Richard Espinoza** to the **Carousel Resort Hotel & Condos** as their new Revenue Manager. We also wish **Rich Linger** the best in his new position with **E.K. Lay. Becker Morgan Group** was recognized as Best Architecture Firm in Metropolitan Magazine's 2026 Best of the Eastern Shore Awards AND **Jack Mumford III**, a principal based in the firm's Salisbury headquarters, was also honored as Best Architect.

We'd also like to recognize our July **Miles of Smiles Spotlight winners**. Congratulations (left to right below) to **Suzanne Jackson** of **Jolly Roger Amusement Park**, **Chuck Hensley** of **Shore Point Cottages**, **Norbert Dedicatoria** of the **Fenwick Inn**, **Adella Maiz** of **Fairfield Inn & Suites by Marriott**, and **Alyssa Howard** of **The Hobbit Restaurant**. Thank you for making a difference through the outstanding service you provide every day!



SAD GOODBYES

Our thoughts and prayers are with **Zoe Jankovic, Ashore Oceanfront Hotel**, and her family on the passing of her husband.

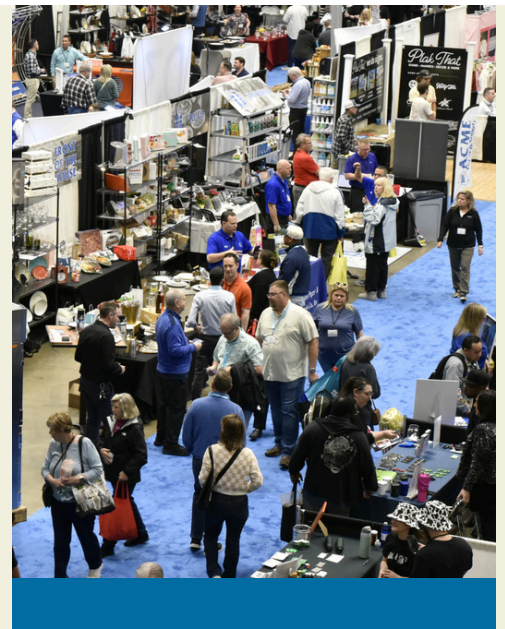
53rd Annual Spring Trade Expo – Booth Sales Open 8/3

Showcase your business at the Mid-Atlantic's largest hospitality trade show.

The **2027 Expo** will feature **515+ booths, 360+ exhibiting companies, two exhibit halls, educational sessions, live demonstrations** on the Spotlight Stage, and **thousands** of hospitality professionals looking for the latest products, services, and ideas.

Hotel, restaurant, and attraction members: Know a great vendor or supplier? Encourage them to exhibit and help us make the 2027 Expo our best yet.

Reserve your booth and be part of the event that brings the hospitality industry together. [Click here](#) for the contract!



Business Briefs

The latest news impacting hospitality.

Shoulder Season Meetings Featured on All Access with Andy Garcia



Features – Town of Ocean City, Maryland

Features - All Access with Andy Garcia is a dynamic and engaging program dedicated to educating audiences on a wide variety of timely and impactful stories. With a focus on integrity, quality, and creativity, the show highlights pressing issue...

All Access with Andy Garcia

Discover Ocean City was recently featured on the national program All Access with Andy Garcia.

In the segment, our destination leaders share how we are expanding as a premier, year-round hub for Mid-Atlantic meeting destinations. It's a great clip – check it out!

RESOURCES

OCMDHA Member Portal Guide

Update your listing on OCVisitor.com, pay dues, update contacts, & register for events.

Use this [step-by-step guide](#) to get started!

Miles of Smiles Service Promise Flyer

Post in employee break rooms – [English](#) and/or [Spanish](#) Version

Miles of Smiles Spotlight Nomination

Nominate an employee who goes above and beyond with a kind gesture, a warm welcome, or provides outstanding service!

[Click here to nominate them!](#)

Tourism Commission Meeting Minutes

View May's Meetings – [Click here](#)

Dine, Stay & Play United Program

Since 2016, this program has raised over \$368,000 for our local community—thanks to the amazing support of participants, partners, and patrons!

From Memorial Day to Labor Day, you can make a difference by visiting participating restaurants, hotels, and entertainment venues in Ocean City and Worcester County. Summer comes once a year, but your impact can last a lifetime.

100% of Dine, Stay & Play United proceeds stay local, benefiting our Lower Eastern Shore communities through United Way of the Lower Eastern Shore's more than 55 partner and direct service programs impacting more than 100,000 local neighbors annually.

[Click here](#) to view participating businesses and **be sure to support them before Labor Day!**

Questions, contact amanda@uwles.org or ryan@uwles.org

Sponsorship Opportunities

Get your company front and center.



Nibble & Network Sponsorship Opportunities

We're gearing up for our upcoming Nibble & Network events, and we're looking for Allied Member sponsors to help make them even better!

If you'd like to sponsor one of our networking events, email us at kaylee@ocmdhospitality.com or call us at (410) 289-6733.

For \$175, event sponsors receive:

- Your logo featured on the emailed event invitation, in the program, welcome sign, & table tents.
- The opportunity to leave promotional items and/or set up a display table at registration

**Only 4 non-competing sponsors per event.*

Save the Dates:

- November 12 – Spain Wine Bar
- December 10 – Area 51 (*Seacrets*)
- February 11 – TBD
- April 8 – Schooners (*Princess Royale*)
- May 13– Harrison's Harbor Watch

15th Annual Walk for Recovery Sponsor Opportunities

Join The Atlantic Club and Worcester Goes Purple/Warriors Against Addiction for the 15th Annual Walk for Recovery on Saturday, September 5 at the Ocean City Boardwalk Inlet. This community event raises awareness and funds to support addiction recovery while celebrating hope and healing.

This year's Walk also marks The Atlantic Club's 40 years of fighting addiction. Proceeds benefit scholarships for future chemical dependency counselors at Wor-Wic Community College and support recovery programs and services for individuals and families affected by addiction.

Businesses and organizations are invited to become sponsors. Sponsorship opportunities range from \$150 to \$1,000, with recognition through event marketing, participant T-shirts, and more.

For sponsorship information or to register, [visit the Walk for Recovery website.](#)

BALLET ON THE BEACH

A DANCE FESTIVAL ON ASSATEAGUE ISLAND

Hotel Sponsor Opportunities

Perfect for all ages, the Ballet on the Beach Dance Festival is an annual professional performance on Assateague Island that acts as a conduit to connect the community, environment, and performing arts.

This is your chance to be part of the Magic! Celebrate the arts and our natural world this season. Join us in making this event accessible to all – become a Festival 2026 Sponsor today!

[Click here to view the sponsorships!](#)

Community Connections

News, events, and opportunities.



OCFD FREE Fire Safety Trainings

Our crews will come to their property and provide a walkthrough covering topics like operating the building fire alarm system, what staff should do in the event of an emergency, evacuation procedures, and other basic fire safety information. It's a great way to help prepare employees before an emergency ever happens.

Businesses can [request a training](#) by simply filling out the online form, and we'll reach out to confirm.

Attend the 2026 Exchange Day & National Night Out

Brought to you by: OCDC and OCMD Chamber of Commerce

This year, Exchange Day and National Night Out are joining forces in Ocean City, MD on **Tuesday, August 4**, from **5:30–7:30 p.m.** at **Northside Park**, West Lagoon Field, located bayside at 125th St.

Exchange Day is a worldwide celebration of the power of international exchange. Typically celebrated on the first Monday of every August, Exchange Day is an opportunity to celebrate the people and communities that make exchange programs possible.

National Night Out is an opportunity to strengthen the partnerships that make Ocean City a safe and welcoming community. Hosted by the Ocean City Police Department, this event will feature a Touch-a-Truck-style layout, the Dunk Tank, and friendly rounds of tug-of-war and cornhole.



FREE Phone System

The King Charles is updating their phone system and is giving away their old one. It is a Panasonic console phone, 2-line speakerphone with 20 room phones.

If interested, please reach out to Marie-Noelle Sayan at kchotel@aol.com.

ART LEAGUE OF OCEAN CITY'S

J-1 SINGING COMPETITION



APPLY NOW!

WEDS. AUGUST 19, 5:00PM
DEADLINE TO APPLY: MON. AUGUST 3



SCAN HERE
TO APPLY

20 PARTICIPANTS
2 ROUNDS
1 WINNER





CELEBRATING WORCESTER COUNTY'S ROOTS

JOIN US FOR OVER **40** EXCITING EXPERIENCES IN WORCESTER COUNTY, MARYLAND! DISCOVER LOCAL FARMS AND AGRICULTURAL BUSINESSES. EVERYONE IS WELCOME! LEARN MORE AT VISITMARYLANDSCOAST.ORG, CHECK OUT THE FACEBOOK EVENT PAGES, OR CALL (410) 632-3112.

August 1 SATURDAY

- Ocean City Farmers Market
- Ocean Pines Farmers & Artisans Market
- Great Pocomoke Fair
- Blessing of the Combines
- Peach Festival
- Baywater Landing

August 2 SUNDAY

- Ocean City Farmers Market
- Berlin Farmers Markets
- Great Pocomoke Fair

August 3 MONDAY

- Bluebird Farms
- White Marlin Open / Marlin Fest
- Great Pocomoke Fair

August 4 TUESDAY

- Ocean City Farmers Market
- Wildlife Damage Workshop
- Bluebird Farms
- White Marlin Open / Marlin Fest
- Great Pocomoke Fair

August 5 WEDNESDAY

- BayBees Honey \$
- Bluebird Farms
- Castle Farm
- Rusted Star Ranch
- White Marlin Open / Marlin Fest
- Great Pocomoke Fair

August 6 THURSDAY

- Ocean City Farmers Market
- Bluebird Farms
- White Marlin Open / Marlin Fest
- Snow Hill Farmers Market
- Great Pocomoke Fair
- Bennett Orchards \$

August 7 FRIDAY

- Bluebird Farms
- White Marlin Open / Marlin Fest
- Underwood Acres
- Cattle and Calving Workshop
- Worcester County Fair
- Great Pocomoke Fair

August 8 SATURDAY

- Ocean City Farmers Market
- Ocean Pines Farmers & Artisans Market
- Worcester County Fair
- White Marlin Open / Marlin Fest
- Great Pocomoke Fair

August 9 SUNDAY

- Ocean City Farmers Market
- Berlin Farmers Market
- Worcester County Fair



BEARDED MEN SOCIETY OF OCEAN CITY PRESENTS

CORNHOLE EVENT

SATURDAY, AUGUST 22

AT SINEPUXENT BREWING COMPANY
- \$40.00 PER TEAM -

REGISTRATION STARTS AT 11:00AM, GAMES START AT 12:00PM



50/50
BOARDS
BASKET
FUNDRAISER
MUSIC

CHANCE
AUCTION
ITEMS

ALL PROCEEDS SUPPORT
DIAKONIA INC.
SUPPORTIVE LIVING CAMPUS
CAPITAL CAMPAIGN



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